



# TEXT ALERTS!

You can receive text message and email alerts instantly when there is a major utility problem or major problem affecting residents of the city of Marshall! HI-99 WTHI & the City of Marshall have partnered to provide you with instant alerts. All you need is a cell phone, email, or both. This service will keep you in the know around the clock, and the best part: **IT'S FREE TO SIGN-UP (standard text rates do apply, based on your provider)!**

This service is a simple three-step process:

**Step One:** From an internet accessible computer, go to [www.hi99.com](http://www.hi99.com), and click on the “HI-99 Text Alert” banner.

**Step Two:** Scroll down on the sign-up page and fill out your Name, Time Zone, Cell Phone Number/Email, and Zip Code. You will also select your cell phone provider. Once you certify that you are at least 13 years-old, you may select as many of the alerts as you desire. Remember that standard text rates do apply. You may also change your alerts at any time. Once you have selected all of the alerts that you wish to receive, scroll to the bottom of the page and click “Continue”. **City of Marshall Alerts is located under 3) Community / City Alerts.**

**Step Three:** There will be an activation page that pops up. You will receive a 5-digit verification code on either your cell phone or in your email inbox in a few seconds. Enter that code on the activation page, and you are successfully signed up!

**Already signed up?** You can add/change alerts, by going to the “HI-99 Text Alert” registration page. Scroll to the bottom of the page and click “Change Preferences” in the lower left. Once you have logged-in, select the new alert(s) that you want, and click “Continue”. You will receive a verification code on your phone or email that you will type in the webpage to verify your changes.

Your information will not be sold to a third party, and you will not receive spam through this service! You may sign up as many members of your family with as many cell phones and emails that you need! This is a free service and we hope that you will take advantage of it. Thank you for participating and we will do our best to keep you updated in a matter of seconds throughout the year!

Sincerely,

City of Marshall & HI-99 WTHI

