



# READING YOUR UTILITY BILL

**THE CITY OF MARSHALL**  
 UTILITY OFFICE  
 201 S. MICHIGAN AVE.  
 PO BOX 298  
 MARSHALL, IL 62441-0298  
 BUSINESS & EMERGENCY PHONE 217-826-8084



Customer Name  
 Mailing Address  
 MARSHALL IL 62441

ACCOUNT NO.	000.000.00.00
DUE DATE	12/13/11
AMOUNT DUE	<b>114.08</b>
AMOUNT DUE AFTER DUE DATE	125.49
AMOUNT PAID	

1 - Penalty of 10% added to total if paid after due date

2 - Usage + \*Customer Service Charge

4 - Usage x Sate Tax OR amount billed x 5% (whichever is LESS)

5 - Usage x Base Rate + \*Customer Service Charge

6 - Usage x Purchase Price

7 - Usage x State Tax OR amount billed x 5% (whichever is LESS)

11 - \$5.57 per 1,000 gallons with a minimum charge of \$11.14

8 - \$4.53 per 1,000 gallons with a minimum charge of \$7.11

9 - Previous and present meter readings

10 - Multiplier is for commercial billing only

3 - Usage for the present month. More details on the back of bill.

RETURN THIS PORTION

MAKE CHECKS PAYABLE TO: CITY OF MARSHALL

ACCOUNT NO.	000.000.00.00	BILLING DATE	11/16/11	READING DATES: FROM	10/14/11	TO	11/15/11	
SERVICE ADDRESS: Customer Address								
SERVICE DESCRIPTION	METER READINGS		MULTIPLIER	EST	USAGE	AMOUNT BILLED		
	PREVIOUS	PRESENT						
ELECTRIC FACILITY CHARGE	19,254	19,544	1.000		290	31.60		
ELECTRIC TAX						.93		
GAS FACILITY CHARGE	7,558	7,607	1.000		49	20.97		
GAS CHARGE					49	27.93		
GAS TAX						1.18		
WATER	1,591	1,621	1.000		30	15.39		
SEWER					30	16.08		
Previous Balance							71.31	
Payment Received							71.31 CR	

Important Customer Information Area.

NOT RESPONSIBLE FOR LOST BILLS, STOLEN OR DELAYED IN MAIL.  
 10% PENALTY ADDED TO ALL PAST DUE ACCOUNTS. SERVICE WILL BE DISCONNECTED IF PAYMENT IS NOT RECEIVED WITHIN 10 DAYS AFTER DUE DATE. SEE BACK FOR ADDITIONAL INFORMATION.  
 REGULAR BUSINESS HOURS: 7:00AM - 4:30PM MONDAY - FRIDAY  
 8:00AM - 12:00 NOON SATURDAY  
 BUSINESS & EMERGENCY PHONE 217-826-8084

TOTAL AMOUNT DUE					114.08
COMPARE YOUR USE					
PERIOD	DAYS	ELEC KWHS	GAS 100 CU FT	WATER 100 GAL	
CURRENT MONTH		290	49	30	
LAST MONTH		202	11	24	
ONE YEAR AGO		0	0	0	

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\*Customer Service Charge covers cost of providing services such as equipment & services (i.e. lines, poles, pipes, meters, meter reading, billing)



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## REVERSE SIDE OF THE UTILITY BILL

THE DUE DATE ON YOUR BILL APPLIES TO THE CURRENT CHARGES ONLY.  
ANY PAST DUE AMOUNT SHOULD BE PAID IMMEDIATELY

DUE DATES THAT FALL ON SUNDAY OR A HOLIDAY ARE EXTENDED TO THE  
NEXT BUSINESS DAY.

OUTSIDE DEPOSITORY AVAILABLE FOR AFTER HOURS PAYMENTS.  
AUTOMATIC PAY AVAILABLE, CALL 217-826-8084 FOR DETAILS.

BUDGET BILLING PAYMENT PLAN IS AVAILABLE. NEW BUDGET YEAR  
BEGINS WITH JUNE BILLING. ACCOUNTS MUST BE CURRENT TO QUALIFY.

SEWER DEDUCT METERS ARE AVAILABLE FOR WATERING LAWNS AND  
FILLING POOLS. CALL FOR DETAILS.

UTILITY TAX HAS BEEN ADDED TO YOUR BILL.

### SERVICE

### QUANTITIES

ELECTRIC FACILITY CHARGE	KW HOURS
GAS FACILITY CHARGE	100 CUBIC FEET
GAS CHARGE	100 CUBIC FEET
WATER	100 GALLONS
SEWER	100 GALLONS